

# Theme F: The Right Game and “Co-opetition”

## 1. “It’s a Game, Jim, but Not as We Know Them”

**Business is a game, but different from structured board games or arcade games or computer games:**

- **it is not win-lose (not zero-sum): possible for all players to win**
- **apart from the law, there is no rule book**
- **others will change the game to their advantage**
- **the game is made up of five PARTS (see below)**
- **success comes from *playing the right game***

**So game theory provides a framework for an ever-rapidly changing world.**

## Competition and Cooperation

### *Competition:*

**how to get a bigger piece of an existing pie.**

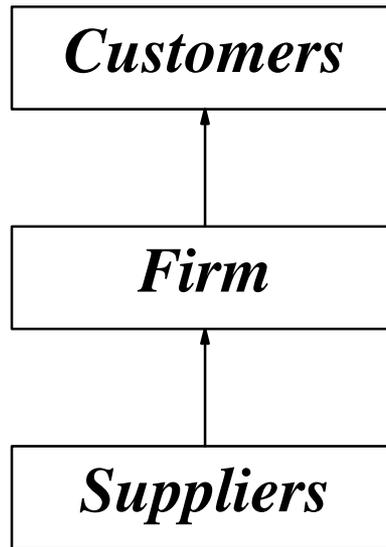
### *Cooperation:*

**how to increase the size of the pie.**

→ *Co-opetition*

## 1.1 The Value Chain

**The business buys from its suppliers and sells to its customers.**



**Companies compete to dominate one or more stages of the chain.**

**Write down your organisation's Value Chain.**

## 1.2 Complementors

**Every business has**

- **customers**
- **suppliers**
- **competitors**
- **and ?**

**Business strategy frameworks often overlook the role of complements.**

**Brandenburger and Nalebuff suggest a new term — *complementor* — for those who provide complements.**

**Customers, suppliers, and complementors can all be partners with the business.**

**Firms can be complementors with respect to their customers and with respect to their suppliers**

## **Customers and Complementors**

### **Examples of customer's complements:**

- **computer hardware and software**
- **Pentium III and Windows NT**
- **Cars and roads**
- **Selling cars and car loans**
- **Sweets & masks and Hallowe'en**
- **Red wine and Dry cleaners**
- **ISDN phone lines and videophones**
- **Golf courses and real estate**
- **desktop colour printers and digital cameras**
- **TV and *TV Week***

## Complementors v. competitors. (Customers)

**A firm is your *competitor* if  
if customers value your product *less* when they  
have the other firm's product than when they have  
your product alone.**

**e.g.?**

**A firm is your *complementor* if  
if customers value your product *more* when they  
have the other firm's product than when they have  
your product alone.**

**e.g.?**

## ***Customers' Complementors***

### **Technical definition:**

**Two businesses  $A$  and  $B$  are *complementors* with respect to a customer if the customer's willingness to pay ( $WTP$ ) for both of their products together is greater than  $WTP$  for  $A$ 's product alone plus  $WTP$  for  $B$ 's product alone:**

$$WTP (A \& B) > WTP(A) + WTP(B)$$

## **Suppliers and Complementors**

### **Examples of supplier's complements:**

- **supplying wheels to car majors**
  - even if different wheels, less costly if two or more customers.
- **Compaq and Dell**
  - compete with each other for the latest Intel chip
  - complement each other in defraying Intel's R&D costs
- **Virgin and Qantas**
  - competed with each other for passengers, freight, landing slots, and gates
  - complemented each other in defraying Boeing's or Airbus' R&D costs

## Complementors v. competitors. (Suppliers)

**A firm is your *competitor* if  
if it's *less* attractive for a supplier to provide  
resources to you when it's also supplying the other  
firm than when it's supplying you alone.**

**e.g.**

**A firm is your *complementor* if  
if it's *more* attractive for a supplier to provide  
resources to you when it's also supplying the other  
firm than when it's supplying you alone.**

**e.g.**

## ***Suppliers' Complementors***

### **Technical definition:**

**Two businesses  $A$  and  $B$  are *complementors* with respect to a supplier if the opportunity cost ( $OC$ ) for supplying both of their products together is less than the  $OC$  of supplying  $A$ 's product alone plus the  $OC$  for supplying  $B$ 's product alone:**

$$OC(A \& B) < OC(A) + OC(B)$$

**Specialising in supplying goods to firms  $A$  and  $B$ .**

## **Common and Proprietary Complements**

**Create a market by cooperating with competitors to develop *Common Complements*:**

- **In the U.S. in 1913, General Motors, Hudson, Packard, and others formed the Lincoln Highway Association to build “seedling miles”.**
- **IBM, Compaq, Sun, Netscape, Oracle, and others created a \$100 m Java Fund.**
- **IBM, Hewlett Packard, Intel have announced a joint development laboratory for Linux.**

## **Proprietary complements.**

**By offering *Proprietary Complements*, a firm gains a competitive edge.**

**Help customers to get existing complements at the right time and at a good price:**

- Ikea and kids' play areas**
- Bookshops and coffee bars**
- Holden's and GMAC credit**
- Credit cards and airlines (FlyBuys)**
- Bundles and suites of software  
(may reduce total price too)**

## **The flip side of complements.**

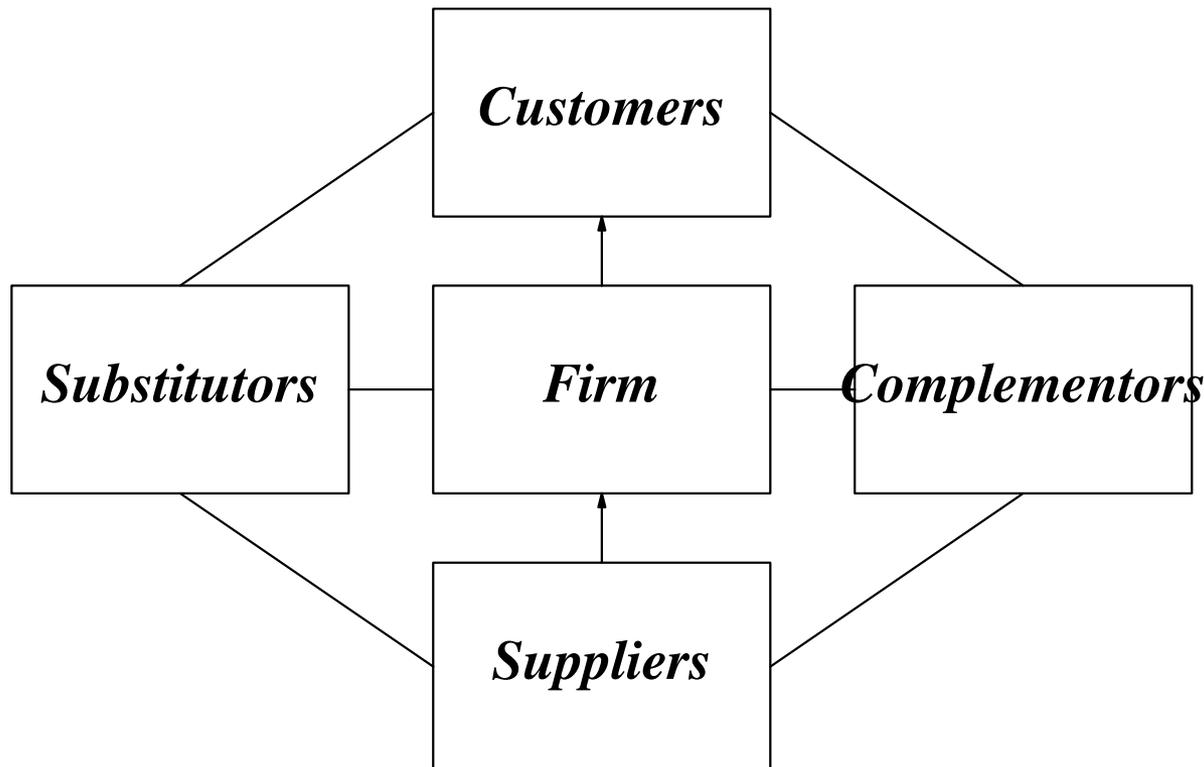
**But: the flip side of complements:**

**your product makes someone else's much more valuable:**

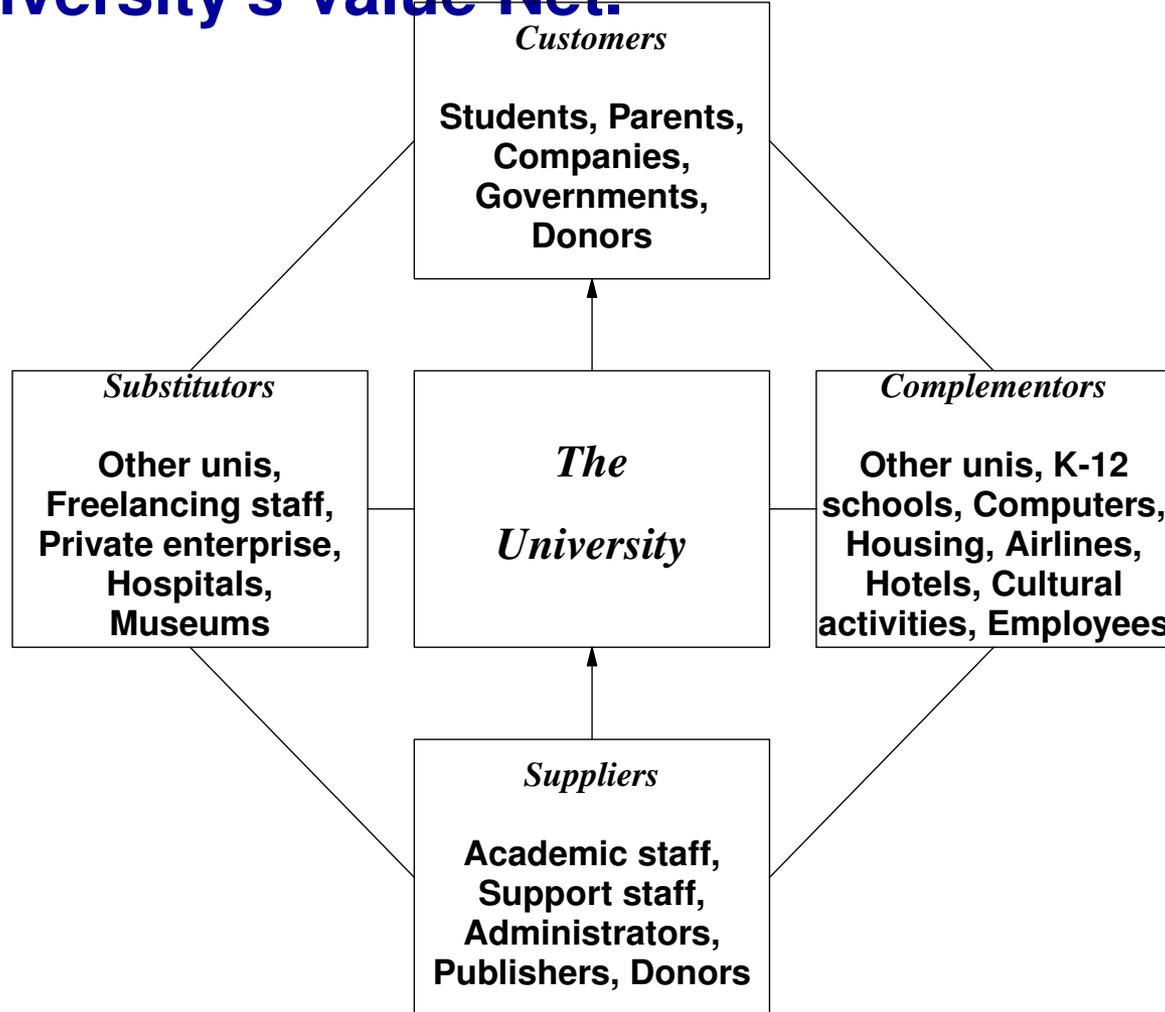
- **railways and land**
- **IBM and Microsoft/Intel**
- **transport improvements and real estate**

## 1.3 The Value Net

**Brandenburger and Nalebuff extend the Value chain to include the firm's complementors and competitors:**



## The University's Value Net.



## **The Value Net is useful.**

### **The Value Net is:**

- **a complete map of a firm's relationships**
- **a counter to limited thinking (e.g. “outsmart the competition”)**
- **a prompt to understand a firm “outside-in”**
- **a shared template for discussions of strategy.**

## Competition or Cooperation?

**Kodak and Fuji create the Advanced Photo System (APS or Advantrix):**

➤ **Cooperation:**

- **Creating a new market for an easy-to-use, flexible camera system**
- **Joint product development**
- **Joint development of processing systems**

➤ **Competition:**

- **Competing for sales *within* the market**
- **Continuing competition in traditional markets**
- ♥ **but create potential for cooperation**

## **1.4 From Lose–Lose to Win–Win**

**Business has elements of competition and cooperation:**

- **cooperation to generate the pie**
- **competition over dividing the pie.**

## Example.

e.g. Intel's strategy on the Value Net:

*Only the paranoid survive* — Andy Grove, CEO

➤ **Competitor strategy:**

continuous innovation.

➤ **Customer strategy:**

*Intel Inside* campaign.

➤ **Complementor strategy:**

partnership with MCI, H-P, etc.; internal development of the PCI bus, ProShare, ...

the Merced chip with Hewlett Packard

Linux development with H-P and IBM

a new chip with Palm

## **Multiple roles: Jekyll & Hyde.**

**Your complementors often help your competitors too. Why?**

**Competitive threat or  
Complementary opportunity?**

- **Cinemas and video rentals.**
- **Traditional and Internet booksellers.**
- **computers and paper**
- **ATM machines**
- **computers and the Internet**
- **Napster etc. and the CD music companies**

## What business is the NRMA in?

- **Roadside assistance?**
- **Insurance?**
- **Travel?**
- **Buying club?**
- **Financial services?**
- **Discounts?**
- **Used car quality inspection?**
- **Touring information?**
- **Smash repair advice?**

**The *complements* business.**

## **Multiple roles: Making markets.**

- **Antique shops in Queen Street, Woollahra.**
- **Theatre, music, and dance on and off Broadway, N.Y.**
- **Universal City, restaurants, hotels, and Disney World in Orlando, Florida**

**Complementors in making  
the market,  
Competitors in dividing  
the market**

## Friend or foe?

*Friends*  
**Customers, Suppliers,  
Complementors**

*Foes*  
**Competitors**

**?**  
**No**

## The competitive mindset.

- **The bias:**
  - **Customers and suppliers have to *choose* between opportunities with us and with others.**
  - **We're taught to think in terms of constraints, trade-offs, substitution.**
- **To correct the bias:**

**Think *complementor*  
as well as *competitor*.**

## **Cooperate in order to ...**

- **Cooperate to compete better**
  - **buying conditions**
  - **selling conditions**
  
- **Cooperate to create value**
  - **create new markets**
  - **share risk, knowledge**
  - **build complements**
  - **establish standards**

## Competing and cooperating.

### ➤ Air versus land

- hotels need airports  
airports need hotels
- allied or conflicting interests
- consumer cares about  
 $P_a + P_b$
- each wants the other's price to be lower

### ➤ Solutions.

**Want competition among your complementors — keeps their prices low and so maintains demand for your product.**

*but*

**Want high prices among your competitors — for the same reason.**

## 2. Your Added Value

**Two sorts of interactions:**

- **structured: “Look forward and reason back”**
- **unstructured (free-form) such as business: “You can’t take away more than you add.” — often.**

**Your *added value*:** what difference does your participation make? Your added value, which disappears when you do.

***Exercise:* The Card Game 2. (later)**

**Put yourself in the others’ shoes in order to design a game that is right for you.**

**Your strategy: actively shape the game you play, not just playing the game you find.**

## 2.1 Value-Added Games

### *The Card Game 2*

**Following on from the Card Game 1 in Theme D:**

- **I have 30 black cards**
- **30 participants each have 1 red card**
- **A red card and a black card together are worth \$100**
- **But now it's a free-form negotiation between me and each participant, (not take-it-or-leave-it, as in CG 1).**
- **Who will get what?**

## **The Card Game 3**

**Same as Card Game 2 (each participant has 1 red card), but:**

- Now I tear up 3 black cards**
- The pie is smaller by \$300**
- Are we all worse off?**

**Example?**

## Added value.

**Your added value =  
the size of the pie with you in the game  
*minus*  
the size of the pie without you in the game.**

**It's what you bring to others.**

**What you can get is based on your added value.**

**Can you get more than your added value?**

**Zero added value  $\Rightarrow$  get zero, but see Tactics later.**

## A-V analysis of Card Game 2

- **My added value is \$3000**
  
- **Each participant with a red card has added value of \$100**  
**∴ their total added value is \$3000**
  
- **The game is symmetric**

## **A-V analysis of Card Game 3**

- **My added value is now \$2,700**
- **But each participant's red card has zero added value**
- **So I do much better**

**A bigger piece of a smaller pie.**

## 2.2 A Quiz: Added Value

**Which company had the largest market value (in 1990–91) on the Tokyo Stock Market?**

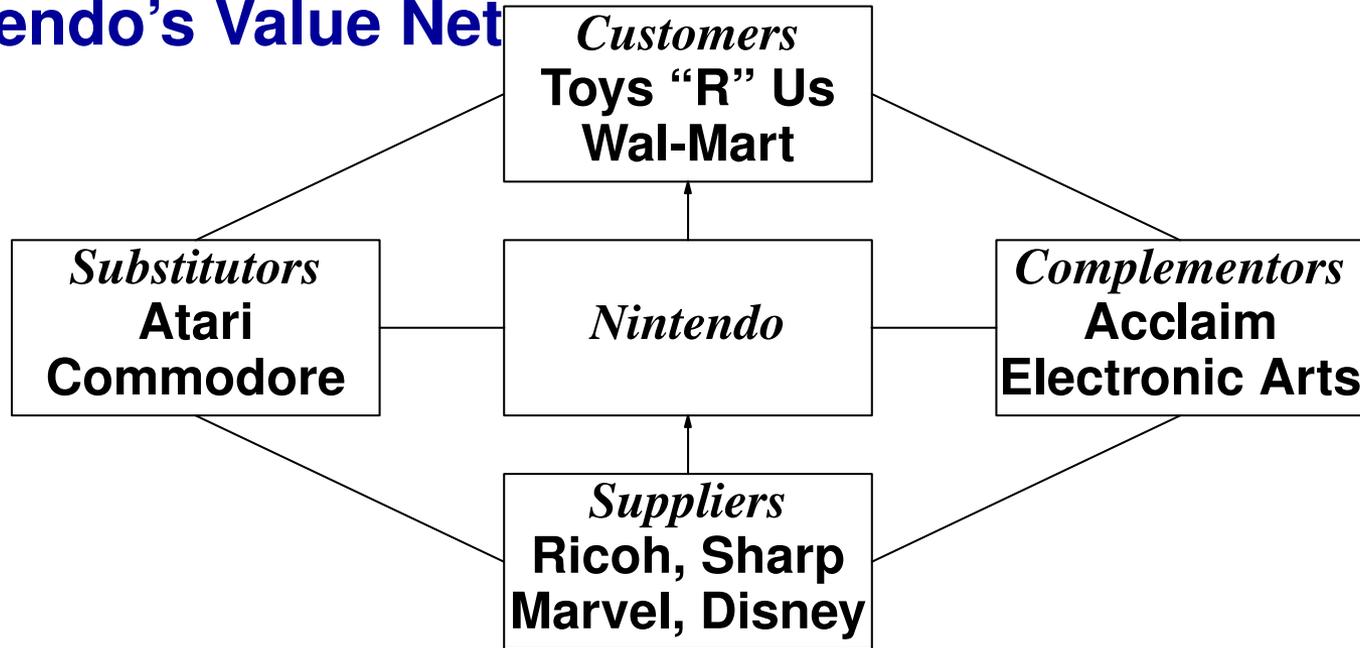
- A. Sony**
- B. Nissan**
- C. Nintendo**

## A quiz.

**Which company had the largest market value (in 1990–91) on the Tokyo Stock Market?**

- A. Sony            2.2 trillion ¥**
- B. Nissan           2.0 trillion ¥**
- C. Nintendo       2.4 trillion ¥**

## Nintendo's Value Net



<b>Customers</b>	<b>under-supply → destroy their added value</b>
<b>Complementors</b>	<b>internal development → lower their added value</b>
<b>Suppliers</b>	<b>old chips → commodities; new characters – Mario – lower the added value</b>
<b>Substitutors</b>	<b>positive feedback loop</b>
<b>Nintendo:</b>	<b>¥ 2,400,000,000,000</b>
<b>Sony:</b>	<b>¥ 2,200,000,000,000</b>
<b>Nissan:</b>	<b>¥ 2,000,000,000,000</b>

## ***Co-opetition:***

**Looking not just for win–lose (zero-sum) opportunities, but also for win–win (positive-sum) opportunities.**

**Win–lose opportunities often backfire:**

**e.g. lowering price to gain market share**

**∴ temporary benefit,**

**but gains evaporate if others match**

**→ new status quo at lower prices (lose–lose)**

**Competitive threat  
or  
Complementary opportunity?**

- Cinemas & video rentals**
- Computers & paper**

### 3. The Game of Business

*The stakes are too high to be left to chance.*

*The Value Net: a map representing all players in the game and their interdependencies.*

Interaction in two dimensions:

*Vertical: the firm's customers and suppliers*

**Resources: suppliers → company**

**Products and services: firm → customers**

**Money: customers → firm → suppliers**

*Horizontal: other players, but no transactions;*

*the firm's **substitutors** and **complementors**.*

## **Horizontal players.**

### ***Substitutors:* alternative players:**

- from whom customers may purchase products
- to whom suppliers may sell their resources  
e.g. Coke and Pepsi: rival sellers

### ***Complementors:* players:**

- from whom customers buy complementary products
- to whom suppliers sell complementary resources  
e.g. hardware & software

**Many interdependencies.**

## **Several hats are possible.**

**The Value Net: various roles of players possible (Qantas & SAL) to be in more than one role.**

**Two fundamental symmetries:**

- 1. vertically, between customers and suppliers, and**
- 2. horizontally, between substitutors and complementors**

## **Substitutes and complements.**

**Intuitively, only vertical dimension a mix of cooperation (getting together) and competition (dividing the pie).**

**Along the horizontal dimension?**

- substitutors seen as enemies**
- complementors seen (if at all) only as friends**

**But there can be:**

***cooperative* element to interactions with substitutors, as in the GM credit card case, and *competitive* elements with complementors**

## Irrationality?

- **Profits may not be the only objective**  
— **pride, jealousy, fairness may matter**
- **Ignore this, and all players may lose**  
**e.g. WWI “impossible” : too much to lose**
- **Even if you think others are misguided,**  
**don’t project your rationality on them:**

## Imagine ...

**Imagine yourself in the shoes of the other players, in order to:**

- **assess your added value**
- **anticipate their reactions to your moves**
- **see how they see you (James Stewart in *It's a Wonderful Life*).**

**Rationality doesn't require:**

- **our preferences are the same**
- **our information is the same**
- **our perceptions are the same**

## 4. Changing the Game

**Value Net prompts for all dependencies.**

1. **Drawing the Value Net is the first step towards changing the game**

2. **Identifying all elements of the game:**

***players, added values, rules, tactics, and scope (P.A.R.T.S.)***

**PARTS will describe all the interactions.**

**To change the game, you must first change one or more of these elements.**

**Write down who the fundamental players are for your organisation.**

**Write down who the peripheral players are for your organisation.**

## **PARTS**

***Players:*** customers, suppliers, rivals (substitutors), allies (complementors);  
Change any, including yourself.

***Added Values:*** what each player adds to the game (taking the player out would subtract their added value).  
Ways to raise yours, or lower theirs.

***Rules:*** give structure to the game; in business —  
no universal set of rules  
from law, custom, practicality, or contracts  
Can revise existing rules, or devise new ones

## More PARTS ...

***Tactics:*** moves to shape the way:

- players perceive the game, and hence
- how they play

**Tactics to reduce misperception, or to create or maintain misperception.**

***Scope:*** the bounds of the game: expand or shrink.

**PARTS does more than give a framework, it also provides a complete set of levers.**

**PARTS provides a method to promote non-routine thinking.**

## **5. Changing the Players**

**Becoming a player changes the game for the others.**

***The NutraSweet Case:***

***Players: Coke, Pepsi, Monsanto, Holland Sweetener Co. (HSC)***

**Monsanto's patent on NutraSweet (aspartame) used in Diet Coke and Pepsi was due to expire (earlier in Europe than the USA)**

**Coke encouraged HSC to build an aspartame plant in Europe, which led to a price war between HSC and Monsanto there**

## **Gotcha!**

**But just before the U.S. patents were due to expire, both Coke and Pepsi signed long-term contracts with Monsanto**

**Was Coke serious about HSC?**

**What did Coke and Pepsi accomplish?**

**So: Sometimes the most valuable service:  
to create competition  
so don't do it for free**

**Get paid to play — takeover business.**

## ***The BellSouth Case:***

***Players: McCaw & BellSouth & Lin Broadcasting Co.***

**Seeing strong synergies, in 1989 McCaw bid \$120/share for Lin, whose shares jumped from \$103.50 to \$129.50**

**Lin was hostile, and McCaw lowered its bid to \$110; Lin sought other buyers**

**Lin promised BellSouth \$54m anyway and \$15m if BellSouth's bid lost**

**BellSouth bid between \$105 and \$112; McCaw bid between \$112 to \$118; BellSouth raised to \$120/share; Lin raised BellSouth's expense cap to \$25m**

**McCaw raised to \$130+/share and offered BellSouth \$22½m to stop bidding; Lin acceded and was taken over by McCaw**

**So: Even if you can't make money in the game the old-fashioned way, you can get paid to change it.**

## **Pay me to play in your game.**

**Need not be in cash —**

- guaranteed sales contract**
- R&D contributions**
- bid preparation expenses**
- last-look provision**

**Competition is valuable**  
**Don't give it away –**  
**Get paid to play**

## How to get paid.

- **Cash, of course**
- **Contribution of upfront expenses**
- **Guaranteed sales contract**
- **Last-look provision**
- **Access to people who know**
- **Access to information**
- **Bids on other pieces of business**
- **A price at which the customer would give you his business**
- **Contributions towards bidding expenses ...**

## Hidden Tendering Costs for Businesses

**(Assume you're competing to *sell*, not to buy: *lowest* bid is most attractive).**

- **You're unlikely to succeed — there are better uses of your time.**
- **When you win the business, the price is so low you lose money.**
- **The incumbent can retaliate — you end up trading low-margin for high-margin customers.**
- **Win or lose, you establish a lower price — existing customers will want a better deal.**
- **New customers will use the low price as a benchmark.**
- **Rivals will use the low price you helped create as a benchmark.**
- **It doesn't help to give your customers' competitors a better cost position.**
- **Don't destroy rivals' glass houses.**

## Changing Players.

**e.g. Lin paid to bring in an extra player (*customer*).**

**e.g. Coke & Pepsi would have paid HSC to become a second *supplier*.**

**e.g. McCaw paid to take out a rival bidder (*substitutor*).**

## ***Case: 3DO Video Games (cheap complements)***

**3DO planned to make money by licensing software houses to write games for 3DO hardware (\$3/CD sold).**

**To get very cheap game consoles, 3DO gave away licenses to the hardware — to Panasonic, Gold Star, Sanyo, Toshiba — cheap complements to 3DO software.**

**Eventually, offered hardware manufacturers 2 shares of 3DO/console sold, and increased the royalty per game sold to \$6. Now: 3DO just a software developer.**

**Paying people to compete in the complements market.**

**Complementors not only friends, also rivals.**

**Legitimate win–lose opportunities with complementors.**

## 6. Changing Added Values

**Your added value =  
the total value with you  
minus  
the total value without you.**

**It's what you bring to others.**

**What you can get is based on your added value.**

**Raise yours.**

## ***TWA “Comfort Class” Case:***

**Reduced seats to increase space in economy**

**→ more comfort & higher load factors (less likely to start a price war)**

**What if others copy this? Then they all win.**

**And lower your rivals’ value added.**

**(See Card Games 3 & 4.)**

**e.g. Nintendo trumped every player in its Value Net.**

**e.g. Power Beer v. XXXX in Brisbane**

## **Sources of added value.**

- **Generic strategies**
  - **Value Chain**
- **Scarcity**
- **Think: big picture**
  - **step outside the Value Chain**
- **Complements**
  - **creating new ones**
  - **getting them more cheaply**
- **Perceptions versus reality**
- **Product differentiation**
  - **relationships**  
**e.g. skiing**

## **Added value of credit cards.**

- **Protection**
  - mail order
  - dishonest merchants
  - defective products
- **Information**
- **Record keeping**
- **Convenience**
- **Liquidity**
- **Prestige signal (of platinum)**
- **Loyalty points (FlyBuys)**
- **Issuer as agent**

## **Your added value.**

### **Protecting your added value.**

**In freewheeling interactions (business):**

**— no player can take any more than that player adds to the game,**

**but:**

- 1. no guarantee that any player will get all of its added value**
- 2. even if you have no added value, that doesn't stop you from making money — others might be willing to pay you to enter or exit the game**
- 3. rules constrain interactions among players — in games with rules, some players may be able to capture *more* than their added value.**

## 7. Changing the Rules

**Rules: limit the possible reaction to any move**

**Rules come from:**

- **custom, tradition, social norms**
- **contractual arrangements**
- **the government (laws)**

**In interactions with rules, you need to anticipate the reactions of others to your actions.**

**To analyse the effect of a rule:**

***Look forward and reason back.***

## Kinds of rules.

**Simplest rule: *one price for all.***

- **new player — enters a market**
- **new player — limited capacity (clear, credible)**
- **incumbent — match price or lose share**
- ***judo economics*: keep small as entrant**
  - e.g. Kiwi Airlines (less than 10% of capacity),**
  - Virgin Blue (but not since the Ansett collapse)**

***Contract-Based Rules:***

- **Most-Favoured-Customer (MFC)**
  - **take-or-pay agreements**
  - **Meet-The-Competition (MTC) clauses (last bid)**
- give structure to the negotiations**

## **Most-favoured-customer (MFC) clauses.**

**Under a MFC clause, a supplier undertakes to give the favoured customer (MFC) a price at least as low as the best price given to its other customers.**

**So a discount to *any* customer requires a discount to the MFC too.**

**How do MFCs change the game?**

- makes discounting “expensive” (the *price effect*)  
∴ a tendency for prices to remain both rigid and higher**
- facilitates price-fixing arrangements between customers by acting as a signalling mechanism (*collusion effect*)**
- raises barriers to entry (*entry effect*)**

## Most Favoured Customer

### *The price effect:*

- **a supplier has less incentive to negotiate prices with individual customers**
  - **customers. equally, have less incentive to negotiate price reductions since their rivals would also benefit**
  - **guarantee cost parity, and discourage selective price cutting by suppliers, maintaining higher prices**
- ∴ a credible commitment not to compete on price**

## Most Favoured Customer

### *The collusion effect:*

- **suppliers will less likely cheat on MFC clause by acceding to customer pressure to lower their prices**
- **MFC clauses facilitate competitor coordination by signalling commitment to less-aggressive conduct, so allowing industry prices to rise**

## **Meeting The Competition (MTC).**

### **Case: Carbon dioxide with MTC**

**a commodity, but very expensive to transport**

**→ value-added for proximity**

**→ value-added for reliability of supply, service, etc.**

**→ the producer can capture more than added value**

**∴ gain for incumbent**

**& gain for challenger: prices higher**

**— because no undercutting, and no price war**

## ***MTC***

**MTC: coopetition  
& customers may gain with long-term relationship**

**MTC enhanced by imitation:  
the more the merrier (higher price)**

**Rules can be changed, but beware:  
It's the added value → power to write rules.**

***A Smith & Wesson beats a straight flush.***

## **8. Tactics: Changed Perceptions**

**Changed players, added values, rules.**

**Now, perceptions: uncertainty pervasive → behaviour.**

- **Perceptions of the world, whether right or wrong, drive behaviour.**
- **Tactics are actions taken to shape other players' perceptions.**

**e.g. Murdoch at the *New York Post* lifting the fog about the cost to both papers of a price war. (See in Theme A above.)**

## Agreeing to disagree?

***Bank Case:* a fee negotiation over selling a client firm**

**The client's optimistic (\$500m), but the bank's pessimistic (\$250m)**

**∴ the bank proposes a fee of 1%, but too high for the client**

**The bank proposes a fee of 0.625% with a guaranteed minimum of \$2.5m**

**The client expects \$3.125m, the bank expects \$2.5m — both happy!**

**e.g. The Texas Shoot-out or Savoy Clause (see handout)  
different valuations**

## **Foggy, mixed, or clear?**

➤ **Lifting the fog.**

**The peacock's tail: credibly signalling.**

➤ **Preserving the fog.**

**Negotiation, asymmetric information**

➤ **Stirring the fog.**

**Telstra v. Optus**

## 9. Changing the Scope

- **Is PARTS the whole?**
- **Recognise links between games**  
**e.g. Epson in laser printers**
- **Links can occur through:**
  - **players**
  - **added value (complements)**
  - **rules (MFC)**
  - **perceptions (threats, precedents)**

**e.g. Nintendo's 8-bit Mario v. Sega's 16-bit Sonic**

## **Links between games.**

- **Added-value links.**
- **Rules can link games.**
- **Perceptions can link games.**

**Think big.**

**There is  
always a  
larger**

***game!***

# 10. Checklists for Changing the Game.

## 10.1 Questions to Change the Players

- **What is your Value Net?**
- **What are the opportunities for cooperation and competition?**
- **Would you like to change the cast?  
Which new players would you like to bring into the game?**
- **Who stand to gain if you enter?  
*Cui bono?*  
Who stands to lose?**

## **10.2 Questions to Change the Value Added**

- What is your added value?**
- How can you increase your added value?**
- Can you create loyal customers and suppliers?**
- What are the added values of the other players?**
- Is it in your interest to limit their added values?**

## **10.3 Questions to Change the Rules**

- **Which rules are helping you and which are hurting you?**
  
- **Which rules would you like to have in contracts with your customers and suppliers?**
  
- **Do you have power to make rules?  
Does someone have the power to overturn them?**

## **10.4 Questions to Change the Tactics**

- **How do other players perceive the game?**
- **How do these perceptions affect the play?**
- **Which perceptions would you like to preserve?**
- **Which ones would you like to change?**
- **Do you want the game to be transparent or opaque?**

## **10.5 Questions to Change the Scope**

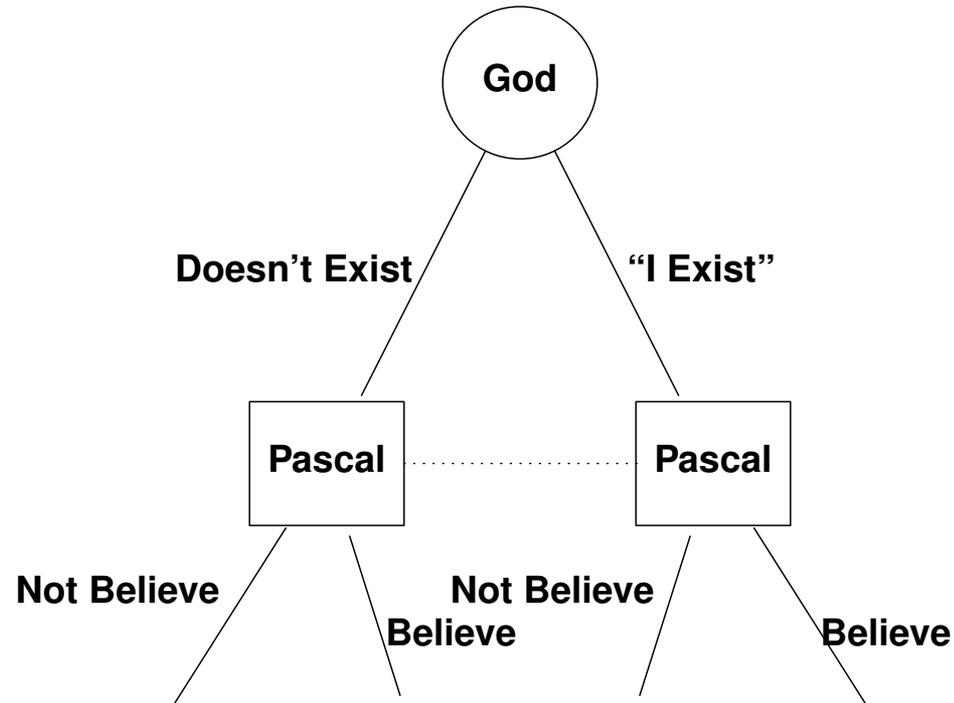
- **What is the current scope of the game?**
- **Do you want to change it?**
- **Do you want to link the current game to others?**
- **Do you want to unlink the current game from other games?**

## **11. The Traps, or Mistakes**

- 1. Accepting the game you find yourself in.**
- 2. Believing that changing the game must come at other's expense;  
Co-opetition: look for win-win and win-lose**
- 3. Believing that you mustn't be imitated — uniqueness is not necessary for success.**
- 4. Failing to see the whole game, complementors especially — see the Value Net.**
- 5. Failing to think methodically about changing the game — use PARTS, and put yourself in the others' shoes.**

**And, there's no end to the game of changing the game.**

## Pascal's Wager



*Pascal's Dilemma: To Believe in God or Not*

**Blaise Pascal was one of the pioneers of probability theory, who later retreated to life in a monastery.**